



# CAREER OPPORTUNITY

## BRANCH MANAGER

### OUR IDEAL CANDIDATE

Our ideal candidate is a dynamic leader, who fosters a positive work environment and leads in delivering exceptional service. You must possess strong interpersonal, communication and problem-solving skills, along with a deep understanding of financial regulations and best practices. A commitment to transparency and ethical conduct are also essential for this role. Success will be measured by your ability to deepen member relationships, meet operational goals and motivate your team.

### KEY RESPONSIBILITIES

- Executing marketing and business development strategies to expand the loan, deposit and share portfolios.
- Managing and developing team members to achieve key financial and customer service goals.
- Managing PCU's lending program in accordance with all regulatory and compliance standards.
- Implementing treasury operations to maintain sufficient cash flow for branch activities.
- Building our deposit portfolio, including fixed deposits, while minimising share withdrawals, account closures and liquidations.
- Maintaining internal controls and risk management strategies in compliance with applicable laws, internal policies and procedures.
- Ensuring branch operations meet internal controls, compliance regulations and HSSE standards.
- Delivering exceptional service by actively engaging with members, promptly addressing queries and resolving concerns.
- Providing regular reports to senior management and the Board of Directors on branch performance, operations and growth opportunities.

### MINIMUM REQUIREMENTS AND EXPERIENCE

- Bachelor's Degree in Business Management or any other related field.
- Three (3) years' managerial experience or five (5) years' supervisory experience in the financial industry
- Minimum three (3) years' experience successfully managing loan portfolios and leading high-performing loan teams

### APPLICATION DEADLINE THURSDAY 7TH NOVEMBER,

To view the full **Job Description** and complete the **online application form** visit our website at [www.policcreditunion.com/pcu-vacancies/](http://www.policcreditunion.com/pcu-vacancies/).

**UNSUITABLE APPLICATIONS WILL NOT BE ACKNOWLEDGED**